

ProCare Rx's website has numerous areas of information, including quick links to Mail Order Pharmacy, the Pharmacy Locator, Prior Authorization documents, ProCare HospiceCare, and secure website login. We invite you to visit our website at your convenience at www.procarerx.com.

ProCare Rx has developed a secure Member Portal via the Internet for all of our clients' members. This Portal is not designed to provide pharmacy support to pharmacies but is instead designed to inform and help members manage their pharmacy benefit prescription demands.

Two elements of the Member Portal that differentiate ProCare Rx are the following:

- The "alerts" that are displayed for members upon login if they are overdue in obtaining refills on maintenance medications. These "alerts" assist in improving persistence and compliance
- The ability for members to obtain drug-specific pricing and copay information that is reflective of the member's exact benefit and "accumulator" values which will increment temporarily based on the products entered for the "price check"

This functionality has been extremely beneficial in the Medicare Part D arena to assist beneficiaries in assessing the impact that their prescriptions will have on the TrOOP and Total Drug Cost accumulations and associated changes in copays and cost-share.

Our Member Portal provides eligible members access to their prescription profiles and other important pharmacy benefit information. The login screen can be customized for clients.



The current Member Portal site provides your members with the ability to do the following:

- Create and maintain their own secure login
- Participate in clinical programs selected specifically for them, allowing the member to request clinical information about their disease state
- Access and/or restrict profile viewing by other family members
- Review their eligibility status and that of dependents
- Review prescription claims history or individual prescriptions

Prescription History				
Name	Rx No.	Drug Name	Pharmacy	Last Filled
CAROL BRADY	XXXX204	NELOXICAM 7.5 MG TABLET	WALGREEN DRUG STORE	4/20/2007
CAROL BRADY	XXXX201	SINGULAR 10 MG TABLET	WALGREEN DRUG STORE	4/20/2007
CAROL BRADY	XXXX263	FLONENT HFA 110 MCG INHALE	WALGREEN DRUG STORE	4/17/2007
CAROL BRADY	XXXX178	PROCRYSIL HFA 30 MCG INHA	WALGREEN DRUG STORE	4/20/2007
CAROL BRADY	XXXX262	INHALER/INJECT 0.30 20MG	WALGREEN DRUG STORE	4/20/2007
CAROL BRADY	XXXX302	HYDROXYME SU 0.125 MG	WALGREEN DRUG STORE	4/20/2007
MNF BRADY	XXXX497	HONICRES 30 MG TAB/FT	WALGREEN DRUG STORE	7/30/2005
MNF BRADY	XXXX496	ACTOBIOLOL 50 MG TAB/FT	WALGREEN DRUG STORE	7/30/2005
CAROL BRADY	XXXX006	AZITHROMYCIN 250 MG TABLET	WALGREEN DRUG STORE	1/24/2007
CAROL BRADY	XXXX497	PROFILTIOURACIL 50 MG TABS	WALGREEN DRUG STORE	7/30/2005

Review prescription claims history or individual prescriptions and request refills via mail order pharmacy for qualifying prescriptions

- Access an online interface with *ProCare PharmacyCare* Mail Order facility
 - Request refills of mail order prescriptions
 - Ability to see order status and track shipment
 - Ability to see next available refill date on prescriptions
 - Transfer maintenance or specialty pharmacy prescriptions from a retail pharmacy to the *ProCare PharmacyCare* Mail Order facility
- Locate Participating pharmacies within a county/city/state or zip code with radius
 - Identify long-term care, home infusion, or MTM pharmacy providers
- Look up a drug to identify formulary status and preferred alternatives
 - Find generic alternatives to brand drugs
 - View patient education information (monograph) for drugs
 - Print member forms
 - View drug imprints & images
 - Download electronic versions of Plan formularies (Adobe Acrobat/PDF format)
- Calculate estimated plan-pay and copay amounts according to plan coverage
 - Price prescriptions before taking them to a pharmacy for fulfillment
- View Year-to-Date financial benefit information (including TrOOP for Medicare members)
- View plan and benefit information that is specific to your business
- Print profiles for historical or tax purposes
- Access Member Services for questions online

We have recently enhanced the Member Portal to include the following improved features and benefits:

- More modern “look and feel”
- Overhauled navigation to improve “ease of use”
- Enhanced Pharmacy Locator feature offers more search features, including Pharmacy Name
- Updated “Preferred Pharmacy” determination logic supports client-specific pharmacy networks (such as ABN)
- New Home Page content that allows the member to view a current “snapshot” of their Benefit Year-to-Date accumulations, such as Deductible Amount Remaining, Member

Paid, and Plan Paid amounts

- Improved “shopping cart” functionality for ordering Mail Order refills, including credit card capture
- New Plan Benefit Summary page which outlines the member’s plan benefits, including copays, deductibles, and other Plan limits
- Enhanced Drug Price Check feature which provides the member with additional details about the elements of the Estimated Member Costs, such as Deductible Amounts and Product Selection penalties that would be applied for Brand Drug selection when Generic Alternatives are available
- New feature that allows members to print a “temporary” pharmacy benefit card on their local printer
- New page which gives members instructions for getting new prescriptions filled at *ProCare PharmacyCare’s* Mail Order service
- A new Mail Order Registration feature which allows members to register for *ProCare PharmacyCare’s* Mail Order service online

Coming Soon!

- A new feature that translates the website content to other languages, including Spanish
- A new feature to display pharmacy and medical dollar accumulation details for High Deductible Health Plans